



Terms and Conditions - Member Satisfaction Survey 2024

Instructions on how to enter and prizes form part of these terms and conditions.

Section 1: General Information

1. Promoter: HBF Health limited trading as see-u by HBF ABN 11 126 884 786. The Promoter can be contacted on 1300 499 260.

2. Promotion Period: The Promotion will run between 08:30am AEST on Monday, 23 September 2024 to 5:00pm AEST Monday, 14 October 2024.

3. Eligibility: To be eligible to enter the draw, entrants must satisfy the following criteria:

- (a) be aged eighteen (18) years or over during the Promotion Period;
- (b) be a current see-u by HBF policy holder
- (c) be a resident of Australia
- (d) complete the 'Member Satisfaction Survey' via the online link in the email sent by see-u by HBF to the Member by during the Promotion Period
- (e) not be employees of see-u by HBF or HBF Health Limited;
- (g) not be an Immediate family member of an employee - includes your spouse or partner, your or your spouse's children, parents or other relatives, provided these live permanently with you;
- (h) agree to the terms and conditions of this Promotion.

4. Entry conditions: Entrants may enter the Promotion by satisfying all eligibility criteria.

5. Prize details: There will be six prizes awarded during the Promotion Period, details provided below:

- Major prize: one (1) x \$500 Visa Gift Card
- Minor prizes: Five (5) x \$100 Visa Gift Cards

(a) The total prize value is \$1,000.00.

6. Draw details: The prize winners will be determined by a random draw of all entrants that satisfied the eligibility criteria in Clause 3. The prize draw will be conducted by Ipsos on behalf of see-u by HBF and will take place 18 November 2024 at the conclusion of the fieldwork.

7. Collection details: The prize winners will be notified by phone or email by 4pm Friday, 22 November 2024 AEST.

8. Prize non-refundable: The prize is non-refundable, non-transferable and cannot be taken in any form other than that provided in Clause 5 of these terms and conditions.